simply bits
Now You're Thinkin' Smart!

Simply Bits Business Telephone Systems

Product Features

The Simply Bits Hosted VoIP Line service includes many advanced features at no additional charge. The following are just some of the features included with our service:

Conference Calling
The advanced IP Phones support conference calling for up to 3 parties.

Do-Not-Disturb
Automatically reject calls during an important meeting.

Call Holding
Allows you to place a call on hold and pick it up again later. Callers on hold hear pleasant hold music.

Music on-hold
System includes pleasant music on-hold. Customer hold music/messages can be installed (fee may apply).

Interactive Voice Response (IVR)
IVR systems can be created to support simple or advanced call flows. Sort callers, ask for data, provide information– these are all applications which can be accomplished.

Personal Phone Directories
Maintain a private speed dial directory on your phone. Large LCD displays making the entry and editing of directories easy.

Call History
Just like your cell phone, the IP phones maintain a history of answered, missed, and placed calls.

Intercom Calls
Phone-to-phone Intercom calling as well as on-hook intercom calling is available.

Virtual Capacity
With Simply Bits Hosted VoIP service, you do not have to worry about how many phone lines to purchase. All your extensions can be on a call at the same time if that's what you require. Gone are the days of paying for capacity which you almost never use.

Attended Transfer
This feature allows you to privately speak to a destination party before the transfer takes place. After speaking with them, you can complete the transfer or cancel it with a single key press.

Private Phone Number (DID)
Simply Bits VoIP systems allow a unique phone number to be assigned to any and all users. This number allows callers to reach an individual directly – without having to go through a human operator or auto-attendant.

Flexible Call Routing
Add time/date based call routing to handle day-mode, night-mode, holidays, special events and more. Call routing can also be setup for manual toggle or manual override.

Message Waiting Indicator
Quickly see if you have new voice mail.

Simply Bits Business Telephone Systems

Call Us Today! (520) 545-0400
For a complimentary technology assessment

Call Parking
Call parking allows users to place calls on hold in such a way that the call can be picked up from any extension in the system.

Busy Lamp Field (BLF)
See who is on the phone or which phones are ringing.[2]

Call Recording
Calls to a specific phone number or phone extension can be automatically recorded and archived for review later.

Custom Ring Groups
Define custom call flows to cause a call to ring to more than one extension or outside phone number in series or in sequence. CRG are useful for specific business function handling such as "support calls" or "sales calls".

Long Distance Detailed Billing
Long Distance detailed billing reports are automatically generated breaking down long distance charges by extension or Long Distance Account codes. These reports are delivered electronically in PDF format allowing easy cost accounting or reimbursement tracking in your organization.

Unified Inbox
Voicemail and faxes are forwarded to your email account. Access your faxes and voicemail from your smart phone or email client from any place in the world. It's easy to forward voicemail and faxes to others with standard email addressing.[1]

Simultaneous Ring
With this feature calls to a specific extension or DID number can simultaneous ring one or more extensions, one or more outside phone numbers, and one or more cell phone numbers.

411 Directory Assistance
Find local or national businesses quickly and easily with our free 411 service.

Voicemail
Every extension includes a voice mail box with local and remote access. Users can record customer greetings and temporary greetings.

Blind Transfer
The Blind Transfer feature gives you "fireand-forget" ease with which to transfer calls to other extensions, voicemail boxes, or any outside phone number.

On-demand Call Recording
This feature allows designated users to record specific outgoing calls. This allows a user to enable call recording on the next call they place calls handled through certain types of Call Queuing.

International Call Blocking
International calls are blocked on all new phone service to prevent fraud. If you wish to enable international calls, call Simply Bits Support at 520-545-0333. The customer is responsible for all toll charges incurred.

Remote Call Forwarding
Need to have calls rerouted upon request or for an emergency? Call our local support at 520-545-0333, 7x24 to get your calls rerouted.

Remote Call Pickup
With this feature, users can pick up a call ringing on another extension.

Caller ID and Caller ID Name
Inbound calls will have the number of the caller displayed on Caller ID capable phones. Note that not all calls have a Caller ID number associated with them. Note that a caller ID name will not always be available. In such cases, "unavailable", "anonymous", "unknown" or some other indication will be made.

In-Office Call-Snag
Call-Snag is a set of special features allowing you to pull calls to where ever you desire. Currently, Call-Snag supports snagging ringing calls from any phone, a group of phones, or a specific phone. Calls on hold and calls in progress may also be snagged.

Dedicated Fax Line(s)
Every Simply Bits Hosted VoIP Bundle includes a special Fax-over-IP (FoIP) adapter which makes faxing over IP a reliable process. Simply plug your existing fax machine into our FoIP adapter and avoid paying for traditional phone lines to support your faxing. Customers can add additional FoIP adapters for an optional fee.

---

[1] The E-mail service, cellular voice and data service, and support for e-mail is not included and must be provided by the end user.

[2] Requires support by the SIP device. Some IP phones may not support this feature.